

Extender

SETUP AND LED INDICATORS

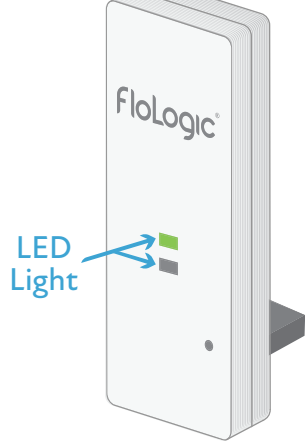
The FloLogic Extender broadens the Thread wireless signal range to/from the Gateway hub.

This document outlines the procedure for setting up the FloLogic Extender and provides an explanation of the LED indicators.



Extender LED Indicator Guide

- Green LED** = The Extender is successfully paired to a Gateway.
- Flashing Red LED** = The Extender is **not yet** paired to a Gateway
- Solid Red LED** = The Extender has **lost connection** with the Gateway.

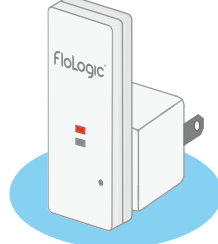


Pairing the Extender with the Gateway

Before You Get Started

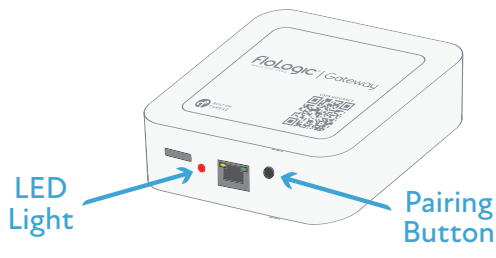


Pair Extenders one at a time to make naming and identifying them easier.

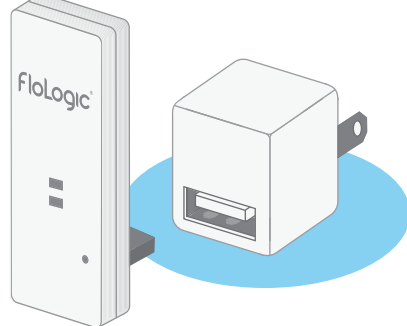


When the Extender is plugged in and has power, it will automatically enter pairing mode and show a flashing red LED.

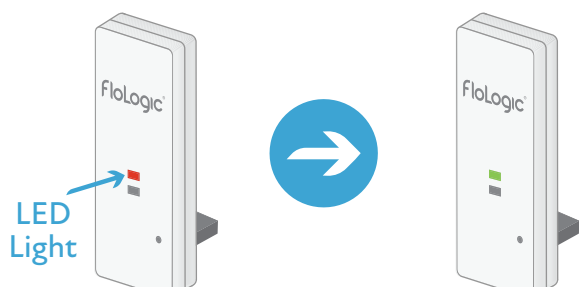
- Press the black button on the Gateway's bottom edge **ONCE** to enter pairing mode. The LED will blink **red** or **purple** indicating it is in pairing mode.



- Plug the Extender into a USB-A power block within 15 feet of the Gateway. Pair Extenders one at a time to make identifying them easier.



- When powered on, the Extender's LED will **flash red**, indicating it is in pairing mode. Once paired, the LED will turn **solid green**, confirming a stable connection.

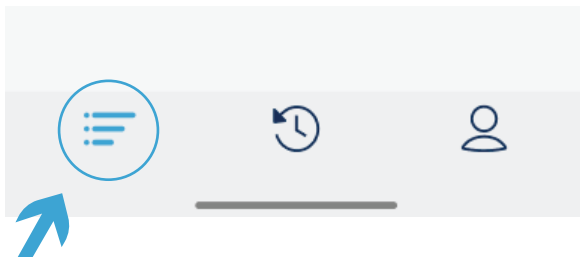


- When the Extender appears in the app, place it midway between the Gateway and any other FloLogic devices to complete setup. Allow up to 15 minutes for device to appear in the app.

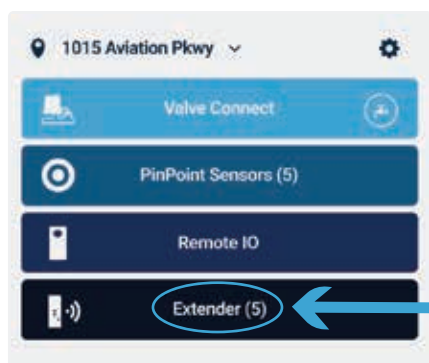


Using Your Extender After Pairing

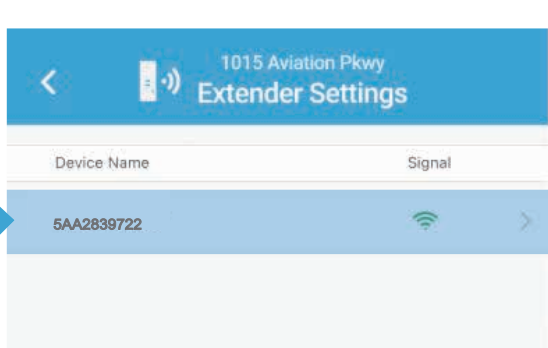
- Open your device portal within the FloLogic app by clicking on the icon shown above and select your desired Gateway device.



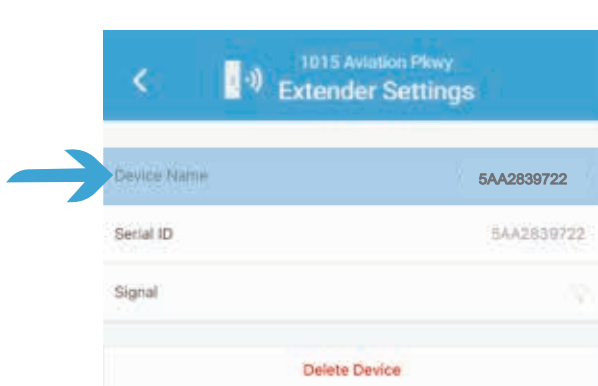
- Once your Extender device is paired, you will see a row labelled "Extender (#)" listed under your Gateway. **Tap on it to open the device's settings.**



- This will reveal the Extender Settings. **Tap on the row to open the settings (including the naming and signal strength details).**



- We recommend you rename the device based on its final placement location. **Tap on "Device Name" to rename.**



Troubleshooting & FAQ's

ISSUE DESCRIPTION	SOLUTION
Extender lost connection after pairing: Extender's LED changes from green to solid red after pairing	Unplug the Extender and plug it back in. The LED should return to green once the connection is restored.
Extender is not pairing to the Gateway: Not yet paired Out of range of Gateway but paired	Move it closer to the Gateway and try pairing with the Gateway again.
Extender not appearing in app after pairing	If the Extender's LED is green but isn't showing up in the app, the Gateway may not have recognized it yet – this can take up to 15 minutes. To speed this process up, unplug the Extender and plug it back in.
Need to factory reset your Extender	The factory reset button is located on the front of the Extender in a small opening. Using a small object such as a paperclip, press and hold the button for 15 seconds. The LED will flash red and green, then return to flashing red, indicating the factory reset was successful.