



Finish Warranty

For a period of (24) months from date of delivery, Crown Doors, LLC (Crown) warrants that under normal outdoor atmospheric conditions (a term which excludes corrosive aggressive atmospheres such as those contaminated with chemical fumes or salt spray; see additional exceptions, below), the process of pretreatment and cure of all powder-coated parts/components will meet or exceed the industry standards set forth by our powder manufacturers.

Crown's finish warranty applies solely to the standard powder-coat finish system furnished by Crown. Requirements relating to coil-coated, liquid-applied, fluoropolymer/PVDF, anodized, or other specialty finish systems, including AAMA 2603, 2604, or 2605 coating specifications, and any extended or special warranties associated therewith, are expressly excluded unless specifically agreed to in writing by Crown.

This warranty is subject to the following additional limitations and conditions:

- 1) Due to transport, environment/site conditions, installation, and consumer usage, all of which are beyond the control and responsibility of Crown, this warranty is limited. It will be Crown's responsibility under this warranty to address finish deficiencies which have been determined to be a result of workmanship by Crown or a defective powder coat material applied by Crown, and cover reasonable material and labor costs to that end. Crown reserves the right to inspect parts/components and determine cause of failure; this determination will be made by Crown, exclusively.
 - That which constitutes "reasonable labor costs" will be determined by Crown prior to any warranty work taking place. Crown Doors shall not be responsible for unauthorized labor, travel, equipment, lodging, expedited service, or other costs incurred without Crown Doors' prior written approval. Upon notice and determination of valid claim, Crown will cover costs to address defects.
 - All decisions regarding the existence of defects in material or workmanship and the occurrence of any of the matters described within this warranty shall be made by Crown and shall be final and binding upon the parties.
 - Crown's liability for breach of this warranty shall be limited to refinishing as necessary, utilizing such normal materials, methods and workmanship necessary to provide the stipulated performance remaining under the original warranty. Crown shall have the sole discretion to determine which of the above methods will be used to fulfill its obligation. At no time does this warranty confer upon the claiming party or any other party the right to proceed with repair, replacement or restoration, without written notice and agreement by a duly authorized officer of Crown.
- 2) Finish shall be warranted only if the door/window system is not in contact with accumulated or standing water.
- 3) Crown will not warrant parts/components damaged by nicks, cuts, scratches or any other normal wear and tear on the system, as it is being used, nor damage due to improper post-mechanical processing (such as sawing, drilling, milling, cutting, or bending).
- 4) Crown will not be responsible for damage due to transport or installation; contact with salt water or sea spray, magnesium chlorides or ice-melt; contact with chlorine, fertilizer, or any other industrial chemical agents; alteration of finish coating by any other than Crown; any "act of God" or war; nor any damage due to negligence by any other than Crown.



CROWN DOORS, LLC

- Any powder based primer or powder-coat finish applied to a project located within any such corrosive environment – as described above – will not be warrantied.
 - It is important to note that if standard powder coat finish is applied to stainless steel construction, this will not be considered a coastal solution. While the actual steel will be unaffected, it is likely the standard powder coat finish will begin to chip or fade when exposed to salt.
- 5) Crown will not warrant any defects caused by depreciation or normal wear or other occurrences beyond Crown's Control.
 - 6) Certain components within the Crown System are not powder coat finished (inside the hinge barrels, for example, due to friction contact). Subsequent signs of rust-staining or streaking do not necessarily constitute failure of the finish. Significant exposure to moisture can lead to rusting; this is not emblematic of failure of the finish. Purchaser should strongly consider manufacturing from stainless steel to avoid such staining/streaking.
 - 7) Crown shall not be liable for any special, direct, indirect, incidental, or consequential damages of any kind, including but not limited to labor, loss of use, loss of profits or good will, loss of structure or damage to contents of structure, or other commercial loss or injury.
 - 8) Claims for all defects must be made within the warranty period and within (7) days after Buyer discovers the defect(s).
 - 9) The Purchaser shall exercise diligence in inspection of material as received from Crown prior to installation and utilization so as to mitigate inappropriate claims.
 - 10) Proper maintenance and cleaning of the product and finish is the responsibility of the customer and failure to do so may affect warranty coverage.
 - 11) The Purchaser shall be responsible for passing on to all its customers and users –in writing, at the time inquiries or orders are received by the Purchaser – Crown's limited warranties.
 - 12) The effective date of this warranty is upon initial delivery.